

# Privacy Policy for Communication

**Effective Date:** [01-21-2025]

At **Jumpstart Services Inc. (JSI Therapy)**, we are committed to safeguarding your privacy and ensuring that your personal information is handled responsibly. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you communicate with us, including through our SMS messaging services.

## 1. Information We Collect

We may collect the following types of personal information when you communicate with us:

- **Contact Information:** Your name, email address, phone number, and mailing address.
- **Communication Data:** Content from emails, phone calls, SMS messages, or other forms of communication you send to us.
- **Device Information:** Information about the device you use to communicate with us, such as IP address, browser type, and operating system.

## 2. Data Collection for SMS Messaging

When you sign up for our SMS messaging service, we collect the following additional information:

- **Data Sources:** Information collected via website contact forms, email, rental agreements, or third-party reservation systems.

## 3. How We Use Your Information

We use your personal information for the following purposes:

- To respond to inquiries, questions, or requests.
- To send SMS updates or reminders if you have opted in.
- To provide customer support and troubleshoot any issues.
- To improve our communication systems, services, and user experience.

## 4. SMS Messaging Terms

By opting into our SMS messaging service, you agree to the following terms:

- **Message Frequency:** Messages are recurring, and message frequency varies.
- **Message and Data Rates:** Your mobile carrier may charge fees for sending or receiving SMS messages, especially if you do not have an unlimited texting or data plan.

## 5. How We Protect Your Information

We take the security of your personal information seriously by implementing appropriate technical and organizational measures to safeguard it. These include:

- Secure transmission protocols (e.g., SSL encryption) for online communication.
- Restricting access to personal data to authorized personnel only.
- Regular monitoring and auditing of our systems to detect unauthorized access or breaches.

## 6. Opt-Out Policy

You can opt out of our SMS list at any time by:

- Replying **“STOP”** to any SMS message you receive from us.
- Contacting us via email at [Dhay@jsiththerapy.com](mailto:Dhay@jsiththerapy.com) or phone at **512-851-8549**.

Once unsubscribed, you will receive a final SMS confirming your opt-out status, and we will remove your number from our list within 24 hours.

For additional assistance, you may reply **“HELP”** to any SMS, and we will provide support contact details.

## 7. Non-Sharing Clause

We do not sell, rent, or share your personal information, including mobile numbers, with third parties for marketing purposes.

**All sharing mentioned in this policy excludes mobile opt-in and consent; opt-in information is never shared with anyone for any purpose.**

## 8. Data Retention

We retain your information only as long as necessary to fulfill the purposes outlined in this Privacy Policy. You may request deletion of your information at any time by contacting us.

## 9. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with the updated effective date. Please review it regularly to stay informed about how we protect your information.

## 10. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

- **Company:** Jumpstart Services Inc.
- **Email:** [debbianhay@gmail.com](mailto:debbianhay@gmail.com)
- **Phone:** 512-851-8549
- **Address:** 129 Alondra Way, Round Rock, Texas, 78681